



Qwest
1801 California Street, 22nd Floor
Denver, Colorado 80202
Office: 303-965-8095
Cell: 720-205-0713

Diana DeCorte
Director of Legal Issues
Regulatory Compliance

September 9, 2004

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W., Room TW-A325
Washington, DC 20554

RECEIVED

SEP - 9 2004

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

RE: Notification of Subscriber Transfer
CC Docket No. 00-257

Dear Ms. Dortch:

Pursuant to Section 64.1120(e) of the Commission's Rules, 47 C.F.R. § 64.1120(e), this letter provides notification of the transfer of certain Colorado local exchange subscribers of Colorado Teleserv, Inc. ("CTI"), d/b/a Rock Solid Broadband ("Rock Solid") and Omnetrex International, Inc. ("Omnetrex"), d/b/a Home Phone Company ("Home Phone") to Qwest Corporation and Qwest Long Distance Corporation, collectively known as Qwest.

Qwest will provide advance notice that it will become the new provider of certain Colorado local, interLATA, and intraLATA telecommunications services to Rock Solid and Home Phone customers unless they select another provider. Notice letters are expected to be sent on or about September 10, 2004, with the actual transition of customers to take place no sooner than 30 days from the date of the letter. The transfer of customers is expected to occur between October 11, 2004 and November 10, 2004.

A sample of the notification letter is attached hereto. Qwest certifies that it will provide advance subscriber notice in accordance with Section 64.1120(e)(3), 47 C.F.R. § 64.1120(e)(3), and that it will comply with the obligations specified in that notice and other statutory and Commission requirements that apply to the streamlined carrier change process.

Should you have any questions, please do not hesitate to contact me.

Sincerely,


Diana DeCorte

Attachment

No. of Copies rec'd 041
List ABCDE



September XX, 2004

ROCK SOLID BROADBAND AND THE HOME PHONE COMPANY WILL STOP PROVIDING LOCAL AND LONG DISTANCE TELEPHONE SERVICE IN COLORADO

Dear Customer:

Rock Solid Broadband and the Home Phone Company have received approval from the Colorado Public Utilities Commission (PUC) to stop providing you with local telephone service. Due to financial difficulties, Rock Solid Broadband and the Home Phone Company will cease operating as telephone companies in Colorado within the next 30 to 60 days. You have two options to maintain telephone service:

1. Before October 11, 2004, you can sign up with another telephone company of your choice (see attached list of other telephone companies prepared by the PUC and the Office of Consumer Counsel) and keep your current telephone number and features, as feasible; or,
2. Your service will be transferred automatically to Qwest®, the default provider designated by the PUC, to ensure your service is not disrupted. You will be able to keep your telephone number and current telephone services, as feasible. The transfer will occur between October 11 and November 10, 2004. You will not be charged to transfer your service.

To maintain continuity of your telephone service, the PUC ordered Qwest as the default provider to transfer you from Rock Solid Broadband or the Home Phone Company to Qwest local service if you do not choose another provider. If you are currently a customer of a long-distance company other than Rock Solid Broadband or the Home Phone Company, your long-distance provider will remain unchanged unless and until you request a change. Even if you are transferred to Qwest as the default provider, you may at any time choose another provider. If you had asked Rock Solid Broadband or the Home Phone Company for a preferred carrier freeze on your local and/or long-distance services, those freezes have been lifted in the transfer process. If you are transferred to Qwest, please contact Qwest at the number below if you would like to institute a new freeze on any of your new service providers, otherwise please contact your new local service provider.

As ordered by the PUC, you will be transferred to Qwest service, at no charge to you, with the same telephone number and, to the extent possible, the same services and features that you have now, except they will be provided under Qwest's terms and conditions and Qwest's rates. A copy of Qwest's price list is enclosed with this letter. Once your service has been transferred, you will receive a Welcome Letter from Qwest, informing you of your new services and features. If you have any questions about the services or features identified in your Welcome Letter, please call Qwest at the 800 number listed below.

Depending on your credit history, Qwest may charge you a deposit. **Please note:** if you owe Qwest a previous bill for local telephone service, before Qwest will transfer your account, you must either pay Qwest what is owed, make acceptable payment arrangements, or choose another provider to ensure your service is continued without disruption.

You may call Qwest at 1-800-244-1111 to discuss a previous Qwest residential bill, choose another long-distance carrier, or for any other questions you might have including questions about Qwest's rates, terms and conditions for service. For a previous Qwest business bill, or to choose another business long-distance carrier, or for any other business service questions you might have, you may call Qwest at 1-800-603-6000.

Please be assured that your transfer to Qwest service, as ordered by the PUC, in no way prevents you from choosing a different local service provider at any time. If you have any questions or complaints regarding your service with Rock Solid Broadband or the Home Phone Company, please either call the company directly, or the Colorado Public Utilities Commission at 303-894-2070 or if outside of the Denver metro area at 1-800-456-0858.

Mark Pitchford, VP Marketing
Qwest Communications

LIST OF ALTERNATIVE LOCAL TELEPHONE SERVICE COMPANIES

Company	Telephone Number	Service Offerings	Website
ACN Communications	1-866-864-3822	Residential	www.acninc.com
Affinity/C-Com	1-800-301-0788	Residential and Business	www.c-comld.com
CCI	1-888-477-1224	Residential and Business	www.ccitelecom.com
Comcast Serving Denver Metro only	1-800-266-2278	Residential	www.comcast.com
EV Communications Serving Denver Metro, Ft. Collins, Greeley, Boulder and Colorado Springs	1-866-403-8266	Residential and Business	www.evcommunications.com
Excel Telecommunications	1-877-392-3548	Residential	www.excel.com
Liberty Bell Telecom	1-866-664-2355	Residential and Business	www.libertybelltelecom.com
LightYear Network Solutions	1-877-295-4200	Residential	www.lightyearcom.com
MCImetro	1-877-777-6271	Residential	www.mci.com
	1-800-624-7766	Business	
McLeodUSA	1-800-909-3012	Residential and Business	www.mcleodusa.com
New Access	1-877-613-7487	Residential	www.newaccess.cc
New Century DataCom Serving the Western Slope	970-248-0188	Residential and Business	www.ncdc.biz
Qwest	1-800-244-1111	Residential	www.qwest.com
	1-800-603-6000	Business	
SBC Telecom	1-877-430-7228	Residential and Business	www.sbctelecom.com
LTE Communications/ Telecom Affiliates	1-800-754-1001	Residential and Business	www.telecomaffiliates.com www.ltecommunications.co
Touch Home Phone	1-877-222-2152	Residential and Business	www.gettouch.net
VarTec Telecom	1-888-370-1012	Residential	www.vartec.com

Package and Long Distance Pricing

QWEST CHOICE™ HOME \$25.99 A MONTH

More Choices, Less Money.

Customized package
One low, monthly price
Unlimited local calls

Choose three features
Add or change features anytime
No contracts

Streamlined billing
One plan

Pick what you want from a list of our most popular features and enjoy the flexibility to change them at no additional cost.

Caller ID with Security Screen™
Call Waiting
Voice Mail
Line-Backer™

Six Free Qwest 411™ Directory Assistance Calls
3-Way Calling
Call Rejection

Call Forwarding
Last Call Return
Custom Ringing

Qwest Choice™ Home Package: For Qwest residential local service customers only. Not available in N. Idaho. Choice of 3 features. Prices/package components subject to change. Listed rates do not include taxes, incremental charges and surcharges. Feature limitations exist, including but not limited to Directory Assistance, Caller ID with Qwest® Security Screen™, Line-Backer™, and Last Call Return. Ask your Qwest Representative for details. Some features not compatible with others, require special equipment at an additional charge, and may not be available in all areas. Subject to applicable tariffs and regulations. Rates subject to change.

NEW QWEST CHOICE™ HOME PLUS \$32.99 A MONTH

Choose all the features you want.

**Don't limit yourself to just a few calling features—
choose as many as you want with New Qwest Choice™ Home Plus.**

Customized package
One low, monthly price

Unlimited local calls
Choose any or all features

Add or change features anytime
Streamlined billing

**Pick any or all of the options you want from a list of our most popular features
and enjoy the flexibility to change them at any time, at no additional cost.**

Caller ID with Security Screen™
Call Waiting
Voice Mail
Line-Backer™

Six Free Qwest 411™ Directory Assistance Calls
3-Way Calling
Call Rejection

Call Forwarding
Last Call Return (*69)
Custom Ringing

Qwest Choice™ Home Plus: For Qwest residential local service customers only. Not available in N. Idaho. Line-Backer™, Directory Assistance (DA), 3-Way, and Last Call Return automatically included. Other features available for selection. Prices/package components subject to change. Listed rates do not include taxes, incremental charges and surcharges. Feature limitations exist, including but not limited to Directory Assistance, Caller ID with Qwest® Security Screen™, Line-Backer™, and Last Call Return. Ask your Qwest Representative for details. Some features not compatible with others, require special equipment at an additional charge, and may not be available in all areas. Subject to applicable tariffs and regulations. Rates subject to change.

QWEST CHOICE™ LONG DISTANCE

5 cents a minute—\$20* per month max.

*\$2 MRC per line and \$0.99 interstate services fee per account are included in domestic LD charges cap. If you do not reach the \$20 limit, however charges and fees will be added to your total minute usage. \$5 PIC Change Charge not included.

Qwest Choice™ Long Distance: Available only to Qwest local service customers for residential use. Not available in MT or AK. \$2 MRC per line and \$0.99 interstate services fee per account are included in domestic LD charges cap. \$5 PIC Change Charge not included. Originating calls available in AK with Qwest calling card. Certain use restrictions apply except in CO. Long Distance service provided by Qwest LD Corp. Listed rates cover calls only within the US and to Puerto Rico, Guam, USVI and CNMI and does not include taxes, incremental charges and surcharges. International rates are excluded. Subject to applicable tariffs and regulations. Rates subject to change.

A La Carte Services Pricing

• Main Residential Line	Monthly: \$14.88 / Installation: \$35.00
• Additional Residential Line	Monthly: \$14.88 / Installation: \$35.00
• 3-Way Calling	Monthly: \$3.50 / Installation: \$8.50
• Additional Listing	Monthly: \$1.50 / Installation: \$8.50
• Anywhere Voice Mail	Monthly: \$12.95 / Installation: \$10.00
• Call Curfew	Monthly: \$3.95 / Installation: \$8.50
• Call Forwarding	Monthly: \$3.00 / Installation: \$8.50
• Call Forwarding - Selective	Monthly: \$3.50 / Installation: \$8.50
• Call Rejection	Monthly: \$4.50 / Installation: \$8.50
• Call Waiting	Monthly: \$4.50 / Installation: \$8.50
• Call Waiting - Selective	Monthly: \$4.50 / Installation: \$8.50
Call Waiting/Selective Call Waiting ID	
• Call Waiting - Talking Call Waiting	Monthly: \$2.95 / Installation: \$8.50
• Call Waiting Deluxe	Monthly: \$11.45 / Installation: \$8.50
• Call Waiting ID	Monthly: \$4.50 / Installation: \$8.50
• Caller ID	Monthly: \$6.95 / Installation: \$8.50
• Caller ID with Privacy +	Monthly: \$9.95 / Installation: \$8.50
• Continuous Redial	Monthly: \$3.50 / Installation: \$8.50
• Custom Ringing	Monthly: \$5.00 / Installation: \$7.00
• Dial Lock	Monthly: \$3.95 / Installation: \$8.50
• Do Not Disturb	Monthly: \$3.95 / Installation: \$8.50
• Last Call Return	Monthly: \$2.95 / Installation: \$8.50
• Message Notification	Monthly: \$4.95 / Installation: \$0.00
• Priority Call	Monthly: \$3.50 / Installation: \$8.50
• Security Screen	Monthly: \$2.95 / Installation: \$8.50
• Speed Calling 30	Monthly: \$3.00 / Installation: \$8.50
• Speed Calling 8	Monthly: \$2.00 / Installation: \$8.50
• Voice Mail	Monthly: \$6.95 / Installation: \$8.50
• Voice Mail with Message	Monthly: \$6.95 / Installation: \$8.50
Waiting Visual Indicator	